

Glendale's 911 Center



The Glendale Police is the primary answering point of all 911 calls, whether it is police, fire or medical. Your call may be routed to the Fire Department for handling.

The Glendale Police 911 Center handles over ½ million calls per year.

The Center is staffed with 35 civilian employees, including Supervisors and is staffed seven days a week, 24 hours per day.



911

When to Call & What to Say

**Glendale
Police
Department**



**Glendale
Police
Department**

Non-Emergency
(623) 930-3000

COMMUNITY ACTION TEAM:
(623) 930-3380

**Community & Police
Working in Partnership**

Community Action Team
(623) 930-3380

911, Making the Right Call



When You Make a 911 Call:

STAY CALM

Promptly state the nature of the Emergency, whether you need Police, Fire or Medical help.

Give the location of where help is needed and all pertinent information.

If you are reporting a crime, describe all suspects (age, weight, height, hair color, eye color and clothing).

If there is a vehicle involved: Get a LICENSE PLATE number, vehicle make, color, and direction of travel.



In Maricopa County, the single phone number 911 will bring you help in all emergencies: Police, Fire and Medical. Dial this number only to save a life, report a crime in progress or just occurred, or to report a fire or a vehicle accident.

Suspect Description to Provide:

- ▶ Name (if known)
- ▶ Race
- ▶ Height
- ▶ Hair (color & length)
- ▶ Glasses, facial hair, scars
- ▶ Mode/direction of travel
- ▶ Sex
- ▶ Age
- ▶ Weight
- ▶ Eyes
- ▶ Clothing
- ▶ Weapons



Vehicle Information to Provide:

Remember the word "CYMBALS":

- ◇ Color
- ◇ Year
- ◇ Make (Ford, Chevy, etc.)
- ◇ Body (2-door, 4-door, etc.)
- ◇ Anything special (vehicle damage)
- ◇ License plate
- ◇ State of the license plate (AZ, CA, etc.)

Important Phone Numbers:

- Police Non-Emergency..... (623) 930-3000
- Police Administration..... (623) 930-3059
- Police Records (623) 930-3100
- Police Investigations..... (623) 930-3300
- Community Action Team..... (623) 930-3380
- Graffiti Hotline..... (623) 930-3080
- Glendale Fire Department... (623) 931-5600
- Code Compliance..... (623) 930-3610
- Street Lights..... (623) 930-2600
- Traffic Engineering..... (623) 930-2940
- Traffic Enforcement..... (623) 930-2005

WWW.GLENDALEAZ.COM

**Glendale
Police
Department**

